

Manual de Gestión Integral / Management System Manual Anexo II. Política del Sistema de Gestión Integral Appendix II. Comprehensive Management System Policy

Código / Code: MGI-01

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Our Commitment: At DOGA, we are committed to delivering excellence in our products and services, while simultaneously ensuring a positive impact on the environment, the health and safety of our employees, and contributing to sustainable practices. Our integrated approach to quality, environment, health and safety, and sustainability is embedded in our core values and is reflected in the following quality policy.

Quality. We are dedicated to delivering products and services that meet or exceed the expectations of our customers. We achieve this by:

- Maintaining an effective quality management system in line with IATF 16949 standards and incorporating the ISO/TS 22163.
- Continuous improvement is at the heart of our operations, with a focus on enhancing product quality, reliability, and customer satisfaction.
- Focusing on preventing potential defects and deviations and mitigating risks before they manifest through comprehensive risk assessments and proactive problem-solving.
- Engaging in rigorous quality assurance and control processes.
- Ensuring our products and services meet relevant safety and regulatory requirements.

Sustainability. Our dedication is to foster innovation that contributes to a sustainable future. We aim for a comprehensive approach by incorporating sustainability into our decision-making processes in the following three areas:

Environment. We are committed to minimizing our environmental footprint and promoting a sustainable future by:

- Maintaining an effective environmental management system in line with ISO 14001 standards
- Setting decarbonisation targets according to customer requirements
- Continuously assessing and mitigating our environmental impacts through waste reduction, recycling, and efficient use of resources, such as water
- Encouraging our suppliers and partners to adopt environmentally responsible practices.

Social. We are committed to promote the Health and Safety of our employees, customers, and communities as well as the equality between our employees by:

- Prioritizing a safe working environment and adhere to strict safety standards.
- Actively promoting a culture of health and safety awareness, providing training and resources to ensure the well-being of our workforce.
- Promoting gender equality between our employees through policies and procedures.
- Participating in social events with local agents as part of our commitment to the community.

Governance. We are committed to establish mechanisms to ensure the good practices inside the company.

- Complying with all applicable environmental laws, regulations, and other requirements.
- Creating a whistleblowing channel to facilitate an anonymous and agile communication of irregularities.



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Continuous Improvement. We believe in the power of continuous improvement and are committed to:

- Improving our integrated management system. We regularly review and update our policies, procedures, objectives, and targets to ensure they remain relevant and aligned with our business goals and values.
- Fostering a culture of innovation that supports our commitment to quality, environment, health and safety and sustainable development.

Employees. We believe that employees are key contributors to our success. We seek to cultivate a positive and productive work environment for all employees. We are dedicated to:

- Attracting, developing, and retaining highly skilled and motivated employees by providing continuous training and development opportunities
- Promoting a diverse and inclusive workplace where all employees feel valued and respected.
- Encouraging open communication and feedback from employees at all levels

Leadership and Accountability. Leadership at all levels of DOGA is responsible for embodying, promoting, and ensuring compliance with this policy. We hold ourselves accountable to our employees, customers, and the communities in which we operate to live up to the high standards we set.

This policy is publicly available to all stakeholders and communicated to all employees, ensuring it guides our daily actions and decisions.

Jordi Miró

CEO